NICE · ACTIMIZE

Actimize ActOne: Acting on Fraud, Not Reacting

It's important for FSOs to be able to act in time to stop fraud rather than react after the money is gone. Actimize ActOne fundamentally transforms fraud operations and investigations by introducing analytics and automation at every step of the process. It includes dedicated features and views to support an efficient fraud alert resolution process.

Visual Storytelling

Visual widgets allow analysts to see a holistic view of risky entities along with associated relationships, transactions and historical behavior for faster, simpler and more precise resolution. Entity Insights build that story in a visual manner.

Visual story telling shortens alert resolution time by up to 50%

Real-Time Response

When handling fraud in a faster payments environment, FSOs must find ways to reduce alert volumes and streamline the alert resolution process. Actimize ActOne integrates with customer-outreach systems to allow customer self-treatment of alerts. Those still requiring resolution by an FSOs fraud analyst will be pushed to the most appropriate analyst via smart alert distribution.

Customer alert resolution reduces quantity of alerts by up to 80%

Intelligent Automation

Actimize ActOne offers out-of-the-box fraud bots and simplified robotic integration. Fraud Bots free up analysts, allowing them to focus on knowledge work, rather than performing rote tasks. The built-in advanced automation capabilities allow robots to work in the background while the analyst works on other items.

Automation removes up to 40% of alert resolution manual steps

Our mission is to reduce alert resolution time for our customers, while empowering analysts to focus on risk. Analysts can make smarter decisions through entity-driven investigations and visual analytics. Fraud bots enable humans to focus on knowledge work, eliminating excessive manual investigation steps. NICE Actimize's ActOne transforms the way FSOs manage their fraud operations and service customers.

Get in touch with sales

info@niceactimize.com | niceactimize.com/blog | @NICE_actimize | /company/actimize | NICEactimize